

General Terms and Conditions – Surf Trips

1. Scope and Acceptance

These General Terms and Conditions govern participation in the surf trip to Spain organized by Wibi Surf. By completing a booking, the participant confirms their understanding and acceptance of these terms.

2. Booking & Payment

- A booking is considered **final** once full payment has been received by Wibi Surf.
- Full payment must be made **no later than 30 days prior to the start** of the trip.
- Failure to pay on time may result in **automatic cancellation** of the booking, without any refund of amounts already paid. Wibi Surf reserves the right to enforce this without further notice.

3. Cancellation by the Participant

- All cancellations must be submitted **in writing by email** to: info@wibisurf.com
- The following cancellation fees apply:
 - **Up to 14 days** before departure: 25% of the total trip cost
 - **Between 14 and 7 days** before departure: 50% of the total trip cost
 - **Less than 7 days** before departure: 100% of the total trip cost
- If the participant holds valid travel or cancellation insurance, they may be able to recover costs through their insurer. Wibi Surf is not responsible for insurance reimbursements.

4. Cancellation by the Organizer

Wibi Surf reserves the right to cancel the trip due to **force majeure** or **unforeseen events** beyond its control, including but not limited to:

- Natural disasters
- Extreme weather
- Travel restrictions or health emergencies

In such cases:

- Any payment already made will be **fully refunded**.
- Wibi Surf is **not liable** for any other costs incurred by the participant, such as flight tickets or accommodation outside the package.

5. Travel Documents & Insurance

- Each participant is responsible for ensuring they hold a **valid passport or national ID** before departure.
- Wibi Surf **strongly recommends** taking out:
 - **Travel insurance**
 - **Cancellation insurance**
- These insurances are **not included** in the trip price and are the participant's responsibility.

6. Liability and Risk

- Participation is entirely at the participant's own risk.
- Wibi Surf is not liable for any injury, loss, or damage unless caused by intentional misconduct or gross negligence on the part of its organizers.
- Wibi Surf is not liable for:
 - Injuries resulting from normal surfing risks
 - Accidents due to the participant's own negligence
 - Incidents occurring during activities not organized by Wibi Surf

Participants are expected to exercise caution and follow the instructions of surf instructors and local authorities.

7. Program Changes

Wibi Surf reserves the right to modify the surf trip schedule or program if necessary due to:

- Safety concerns
- Adverse weather conditions
- Circumstances beyond its control

Any such changes will be communicated as soon as possible, and efforts will be made to offer a suitable alternative.

8. Health and Fitness

By booking, the participant confirms they are in **suitable physical and mental condition** to take part in surfing and other trip-related activities.

- Any **medical conditions** or relevant health concerns must be disclosed **before the trip**.
- Wibi Surf reserves the right to exclude participants from certain activities if their health or safety is at risk.

9. Governing Law and Dispute Resolution

- These terms and conditions are governed by **Dutch law**.
- Any disputes arising from or related to the surf trip will be submitted exclusively to the **competent court in the Netherlands**.